

Champions

Module 2
The Importance of Trust

Student Guide

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Ketter Development Group

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The Importance of Trust

Objectives

Major Module Objective

Upon completion of this training, you will be able to describe how trust plays a role in creating a winning team.

Supportin g Module Objectives

- Define trust.
 - Identify the components of creating trusting relationships.
 - Identify items that undermine trust.
 - Describe what happens if trust is lost.
 - Describe how to build organizational trust.
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